



## Account Application

Company Name: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Billing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Shipping Address (If different): \_\_\_\_\_

Phone Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_

Billing/Invoice Email: \_\_\_\_\_ Shipping Notification Email: \_\_\_\_\_

Order Acknowledgement Email: \_\_\_\_\_ Website: \_\_\_\_\_

Type of Account Requested: \_\_\_\_\_ Credit Card \_\_\_\_\_ 30-Day Terms

Type of Company: \_\_\_ Corp. \_\_\_ Partnership \_\_\_ Proprietorship How long have you owned the business? \_\_\_\_\_

List All Owners & Percentage of Ownership: \_\_\_\_\_

Federal ID or Social Security Number: \_\_\_\_\_ Resale Certificate Attached? \_\_\_\_\_

Please attach most recent year-end and quarterly corporate or personal financials. Attached? \_\_\_\_\_

### BANK INFORMATION

Bank Name/Branch: \_\_\_\_\_ Phone: \_\_\_\_\_

Street Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Account Number: \_\_\_\_\_ Contact Person: \_\_\_\_\_

### TRADE REFERENCES

**Company Name:** \_\_\_\_\_ **A/C #:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_ **Type Of Business:** \_\_\_\_\_

**Company Name:** \_\_\_\_\_ **A/C #:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_ **Type Of Business:** \_\_\_\_\_

**Company Name:** \_\_\_\_\_ **A/C #:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_ **Type Of Business:** \_\_\_\_\_

**Company Name:** \_\_\_\_\_ **A/C #:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_ **Type Of Business:** \_\_\_\_\_

The above information is submitted by the undersigned for the purpose of obtaining credit. The undersigned authorizes Red Hawk, LLC to whom this application is made to investigate the references listed pertaining to my/our credit and financial responsibility and expressly agrees to make payment in full to you for all purchases in accordance with your invoice(s). Should the undersigned default in any such payment, the undersigned expressly agrees to pay a service charge (late charge) of 1.5% per month (18% per annum) or the maximum rate permitted by law on any amounts in default, and, at your option, all amounts owed to you by the undersigned shall become immediately due and payable. The undersigned shall be responsible for attorney's fees equal to 25% of the full balance owing plus all other costs and expenses incurred by you in the collection of any obligation of the undersigned pursuant hereto.

In the event of default, the undersigned authorizes any attorney of a court of record to appear for me/us and to confess judgment against me/us for the full balance owing to you, including principal, interest and attorney's fees. The undersigned further agrees that should Red Hawk assign any accounts the undersigned expressly waives any right of offset against the assignee for the accounts so assigned. This agreement shall become effective when accepted by our authorized representative. The undersigned agrees that the laws of the State of Maryland shall govern this agreement and any transactions between you and the undersigned. In the event of a dispute, personal jurisdiction and venue shall be in Baltimore County, Maryland. The undersigned shall not transfer or assign this agreement without the prior written consent of Red Hawk, LLC.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

Printed Name:: \_\_\_\_\_ Title: \_\_\_\_\_

If a corporation, the signature must be that of an officer, stating title.



## Personal Guarantee

For good and valuable consideration the receipt of which is hereby acknowledged, the undersigned do/does hereby guarantee payment of any and all indebtedness herein defined and incurred by \_\_\_\_\_ (name of debtor – your company name) to Red Hawk, LLC, subject to the following conditions:

- 1) This is a continuing guarantee and shall stay in full force and effect to cover any existing and/or future indebtedness of \_\_\_\_\_ (debtor – your company name) as contemplated hereunder, including indebtedness arising pursuant to successive transactions that either continue the indebtedness or from time to time renew the indebtedness, until fully satisfied.
- 2) Said indebtedness shall include, but not be limited to, debtor's obligations to pay all amounts invoiced to it by Red Hawk, LLC, all monthly interest charges and late charges thereon, attorney's fees of 25% of the principal owed and all other collection costs and expenses.
- 3) This Personal Guarantee shall be governed by the laws of the State of Maryland. The undersigned agrees that in the event of a dispute, personal jurisdiction and venue shall be in Baltimore County, Maryland. Upon default, the undersigned authorizes any attorney of the Court of Record to appear for him/her and to confess judgment against him/her for the full amount owed to Red Hawk, LLC hereunder, including principal, interest and late charges, attorney's fees and collection costs and expenses.

\_\_\_\_\_  
Guarantor's Name (Printed)

\_\_\_\_\_  
Debtor's Name (Printed)  
(Your company name)

\_\_\_\_\_  
Guarantor's Signature

\_\_\_\_\_  
Guarantor's Home Address

\_\_\_\_\_  
Debtor's Address (Company's Address)

\_\_\_\_\_  
Guarantor's Home City, State & Zip

\_\_\_\_\_  
Debtor's City, State & Zip

\_\_\_\_\_  
Guarantor's Home Phone Number

\_\_\_\_\_  
Date

\_\_\_\_\_  
Guarantor's Social Security Number

**\* Debtor is the company, Guarantor is the owner.**

**\*\*If more than one owner, please photocopy and have each owner complete.**



## Policies - Terms - Conditions of Sale

**Warranty:** Red Hawk parts are warranted free of most defects for a period of 1 year from receipt of order unless damage was caused by improper installation or abuse (electronic parts are not eligible for warranty). Red Hawk will not be responsible for service calls, alleged harm, or damaged material resulting from the installation of our products. Red Hawk will repair or replace or issue a full credit at our discretion on products that prove to be defective in workmanship or material. **Freight on warranty items is the responsibility of the customer.**

**Claims:** Shortages and damaged products must be reported to Red Hawk within 2 business days of receipt. **INSPECT ALL MERCHANDISE UPON ARRIVAL.** All in-transit damaged merchandise must be claimed with Red Hawk LLC. For truck freight, either refuse shipments with exterior damage or write "damaged" on the Bill of Lading and contact Red Hawk within 2 business days. (Freight companies have strict rules regarding claims; all claims must be filed within the 2-day window.)

**Returned Goods:** Customers must receive an authorization number from Red Hawk prior to returning any parts. Customers are responsible for return freight and must include the RMA number and a copy of the original packing slip or invoice with the shipment. RMA numbers are valid for 45 days from issue date. There is a 20% restocking fee for non-warranty returns that are returned over 90 days from purchase date. Only items that are currently stocked are eligible for return. Electronic parts are not eligible for return. All returns should be in the original packaging. Items returned without an RMA Number are subject to refusal or a 20% restocking fee.

**Cores:** Core credits will expire if cores are not returned within 90 days. The Controller Core & Warranty portion of the Red Hawk Return Form must accompany all controllers and/or cores returned for credit or warranty. This form is included with the original shipment and available online. Customers are expected to pay the original refundable core charge when the invoice is due, otherwise finance charges will accrue and/or the account may be placed on hold. Credits are issued upon the return of an eligible core. Customers are responsible for freight on warranties and returns.

**Special Orders:** We will source special order parts or custom manufactured parts which are designated special order items (SOI). These items are non returnable.

**Backorders:** Unless otherwise requested by the customer, any backorder item greater than \$10.00 will be shipped as soon as the item becomes available. Special Order parts may not be cancelled.

**Same Day Order Processing:** Typically orders received by 2:00 pm will ship same day. We process orders immediately and cannot always guarantee that we can add to orders later in the day.

**Minimum Order:** The minimum order is \$25.00. Initial order minimum of \$2500 for new accounts.

**Payment Terms:** A signed Account Application and a copy of the Customer's Resale Certificate are required prior to any orders being shipped. Terms are net 30 from invoice date for customers with established credit and in good standing. Account balances over 30 days will be subject to a 1.5% per month finance charge. Any account 30 days past due will be placed on hold until funds are received. Terms and credit limits may change at the discretion of Red Hawk. All new accounts will be set up as Credit Card until credit is established.

**Credit Cards:** Visa, MasterCard, American Express and Discover are accepted for parts orders.

**Prices:** Prices, terms and conditions of sale are subject to change.

**Hours:** Red Hawk is open 8am -5pm Monday - Friday Eastern Standard Time.



Purchaser: \_\_\_\_\_

Address: \_\_\_\_\_

State Of Sales Registration: \_\_\_\_\_

**BLANKET CERTIFICATE OF RESALE**

This is to certify that all material, merchandise, or goods purchased by the undersigned from  
RED HAWK, LLC  
1212 65<sup>th</sup> STREET  
ROSEDALE, MD 21237

After \_\_\_\_\_ is purchased for the following purpose:  
(date)

- Resale as tangible personal property
- Rental
- To be incorporated as a material or part of other tangible personal property to be produced for sale by manufacturing, assembling, processing, or refining.
- To be exported for sale, use, or consumption outside the continental limits of the United States.
- Other: \_\_\_\_\_

This certificate shall be considered a part of each order, which we shall give unless otherwise stated. This certificate is to continue in force until revoked.

CERTIF. BY: \_\_\_\_\_  
NUMBER: \_\_\_\_\_ AS ITS: \_\_\_\_\_

PLEASE COMPLETE THE ABOVE FORM AND RETURN TO:  
RED HAWK, LLC  
1212 65<sup>th</sup> STREET  
ROSEDALE, MD 21237

**INSTRUCTIONS FOR COMPLETING THIS CERTIFICATE.** Please print or type.

1. PURCHASER – Legal Company Name including any d/b/a's.
2. ADDRESS – Complete mailing address.
3. STATE OF REGISTRATION – This line should contain the state in which your certificate number is issued under. Please complete one form for each state of registration.
4. DATE – Fill in approximate date of first purchase from Red Hawk.
5. Please check applicable box, if other state reason.
6. CERTIFICATE NUMBER – This blank should contain your certificate number issued by the state in which you are registered.
7. BY – This blank is for an authorized person of your company to sign.
8. AS ITS – This blank is for the title of the person signing the form.

**NOTE: THIS CERTIFICATE IS NOT VALID UNLESS PROPERLY COMPLETED.  
FAILURE TO PROPERLY COMPLETE THIS FORM COULD RESULT IN  
RED HAWK BILLING SALES TAX ON PURCHASES MADE BY YOUR COMPANY.**